



PRIVATE CONCIERGE

COMPANY PROFILE 2026

One message. Any city.

Dubai, Paris, London, Milan, Madrid, Geneva and the Alps.
Mykonos and Ibiza in summer.

WHATSAPP, DAY AND NIGHT

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A private concierge for travel, and everything around it.

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A private concierge, based in Dubai.

R3 Private Concierge arranges travel and everything around it for private clients, and for the travel agents who look after them.

Our team works from the office in Dubai, every day of the year, with the hotels, restaurants, drivers and boats we know in every city we serve.

Most of what we do starts with one message on WhatsApp and ends with a voucher in your hand.

24/7

On WhatsApp, answered by a person, every day of the year.

9

Places we arrange: seven all year, two in summer.

1

Concierge for each request, from the first message to the voucher.



One message is enough.

01 One message

On WhatsApp, at any hour. A sentence is enough.

02 One concierge

One person owns the request until the last detail.

03 A plan

Options where there is a choice, a straight answer where there is not.

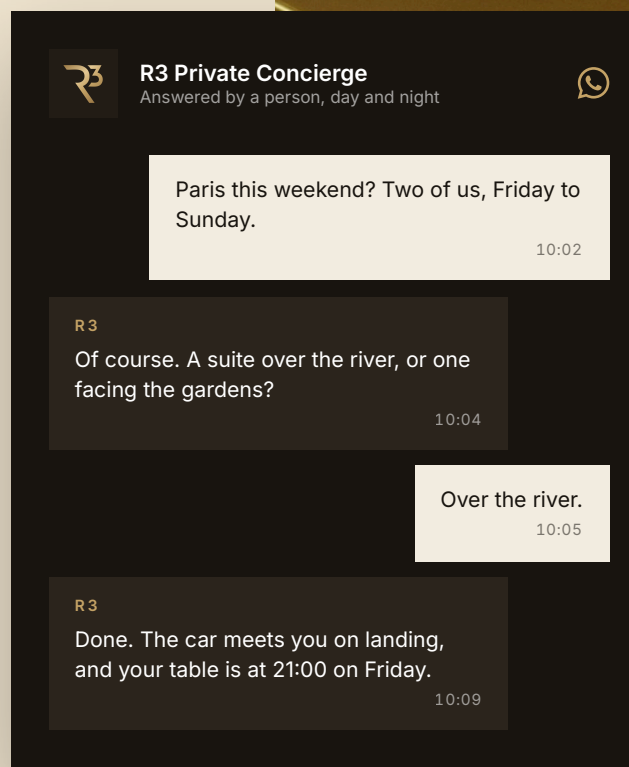
04 In writing

Every booking confirmed with a voucher.

05 With you

Plans change. We rearrange the rest.

Most of what we do starts with one message on WhatsApp and ends with a voucher in your hand.



Everything around the trip.

From the aircraft to the room: the journey, arranged by one person who knows what you asked for.



Private aviation

Private jets with operators we trust, and first or business class when you fly commercial. Where the airport allows it, the car meets you at the aircraft and your bags never see a carousel.

- ✓ Dubai to Nice on a Friday afternoon.
- ✓ A helicopter from Geneva up to the mountains.
- ✓ Fast track and the lounge when you fly commercial.



Cars and chauffeurs

Airport transfers, chauffeurs by the hour or the day, and cars delivered to the hotel. The driver has the flight number, the bags are handled, and you are on the road before the engines have cooled.

- ✓ A car at the aircraft steps.
- ✓ A driver for the whole stay.
- ✓ Transfers from Geneva up to the mountains.



Stays

We book the hotel, and then we book the room: the floor, the view, the bed. Early check-in and late check-out are asked for in advance, not at the desk. For longer stays and larger groups, villas and chalets with staff.

- ✓ A suite with a terrace facing the sea.
- ✓ A villa for twelve, with a chef and a driver.
- ✓ A chalet in February, with instructors at the door.

And everything in between.

Not on the list? Ask us. A florist at midnight, a tailor before the wedding.



Tables and access

Restaurants, beach clubs and nightlife in every city we work in. Fully booked is where we start. It does not always work, and when it does not, we come back with the next best table rather than an apology.

- ✓ A Friday table for six, the same day.
- ✓ Beach club beds held for a long lunch.
- ✓ The late table after the theatre.



Yachts

From a sunset trip out of Dubai Marina to a week through the Greek islands or the Balearics. We choose the boat for the plan, arrange the crew, the route and the food, and meet you at the dock.

- ✓ Sunset on the water, with dinner on board.
- ✓ A day from Ibiza to Formentera.
- ✓ A week through the Cyclades.



Events and tickets

The Grand Prix in Abu Dhabi and Monaco, football in London and Madrid, Wimbledon, Ascot, the fashion weeks, concerts and the opera. Hospitality where it exists, and the best seats where it does not.

- ✓ Hospitality for the season finale in Abu Dhabi.
- ✓ A box at the Bernabéu.
- ✓ Opening night at La Scala.



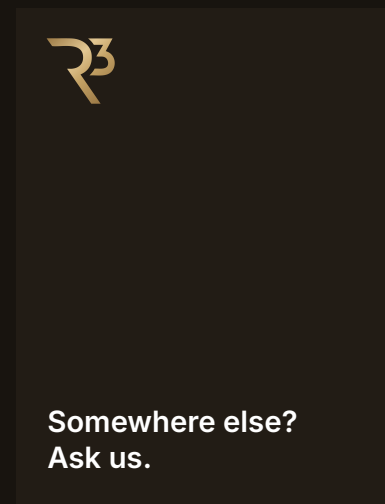
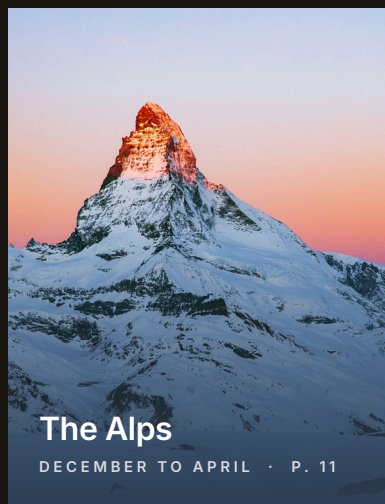
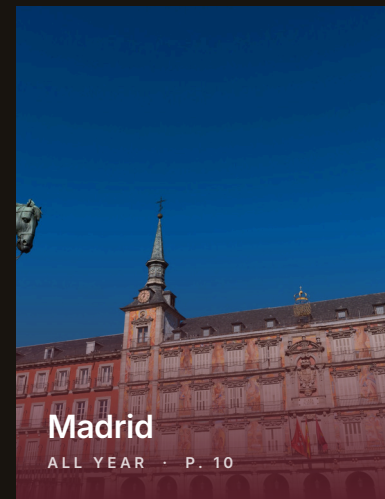
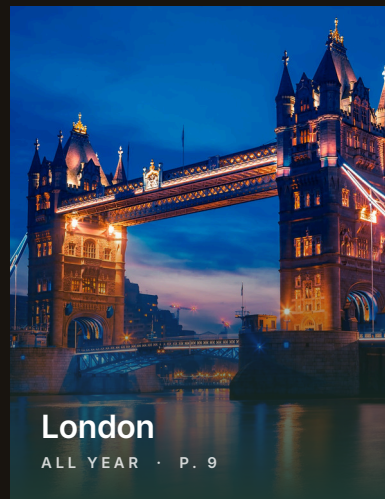
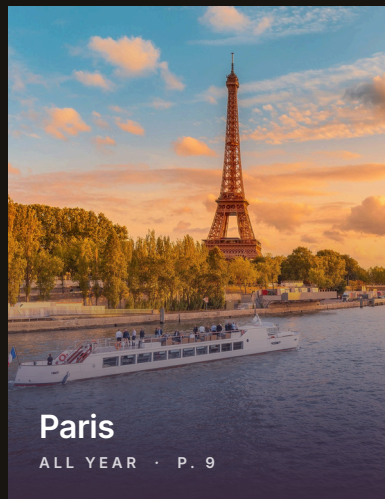
Celebrations and gifts

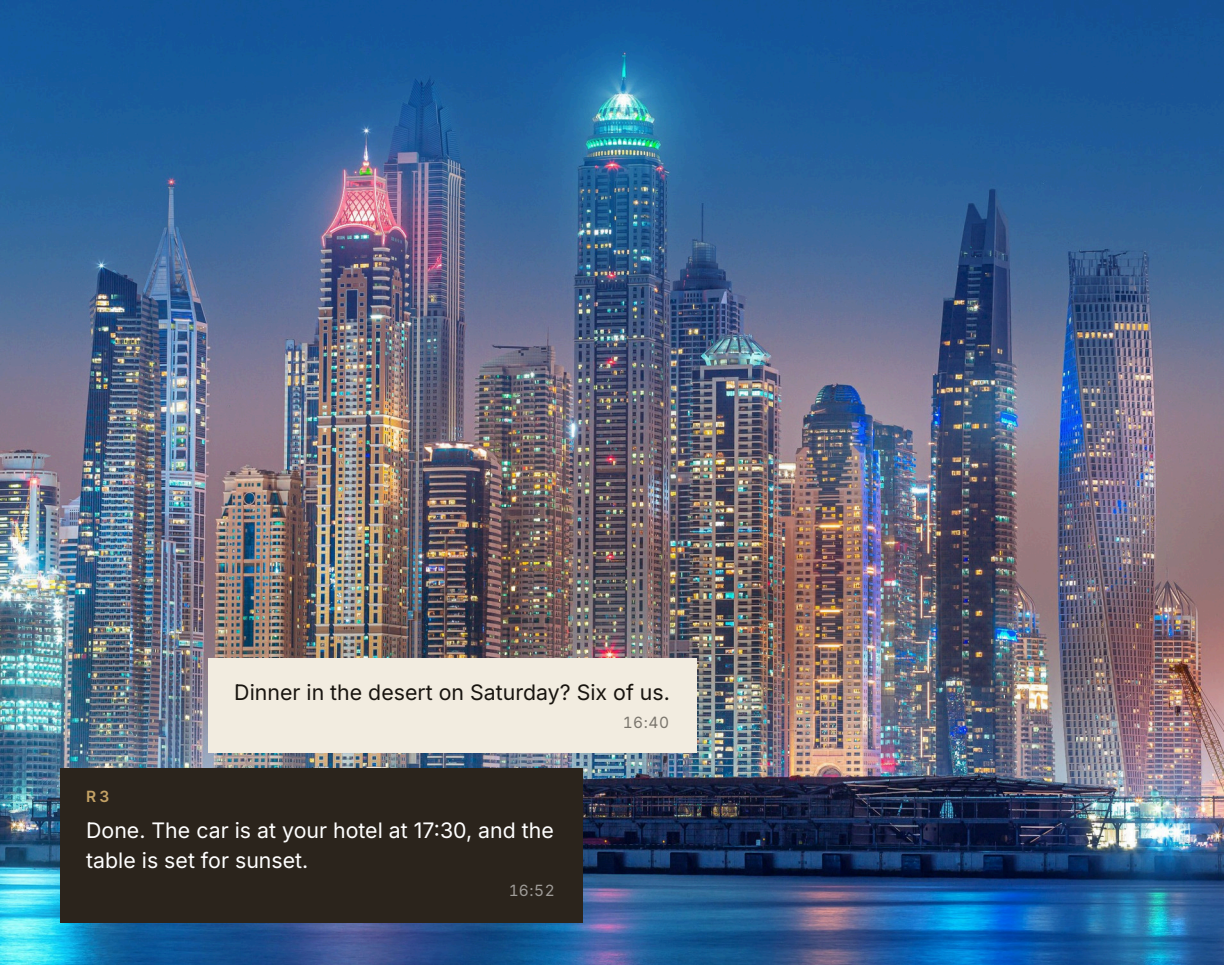
Birthdays, anniversaries and proposals, arranged down to the flowers. We send gifts and flowers to rooms and homes, plan the surprise, and make sure nobody gives it away.

- ✓ Flowers in the suite before you arrive.
- ✓ A private dinner for an anniversary.
- ✓ The cake at the right table, at the right moment.

Seven places all year. Two in summer.

The hotels, restaurants, drivers and boats we know, in every city we serve.





Dinner in the desert on Saturday? Six of us.
16:40

R3
Done. The car is at your hotel at 17:30, and the table is set for sunset.
16:52



Dubai

Our home, and the city we know best.

The R3 office is in Dubai, so this is where we know the most doors: the tables that are full until they are not, the suites with the right view, the desert camps worth the drive. From October to April the city lives outside; in summer it moves indoors and the hotels get generous.

WHAT WE ARRANGE

Tables

The restaurants and beach clubs everyone asks for, on the night you want.

Stays

Suites, villas on the Palm and resorts on the coast, with the details agreed before you land.

On the water

Yachts from the marina for a sunset or a whole day, with dinner on board.

The desert

A private dinner in the dunes, a camp for the night, or an hour at sunrise.

Abu Dhabi

The Grand Prix in December, the Louvre, and a day out of the city.

WHEN TO GO

OCTOBER TO APRIL

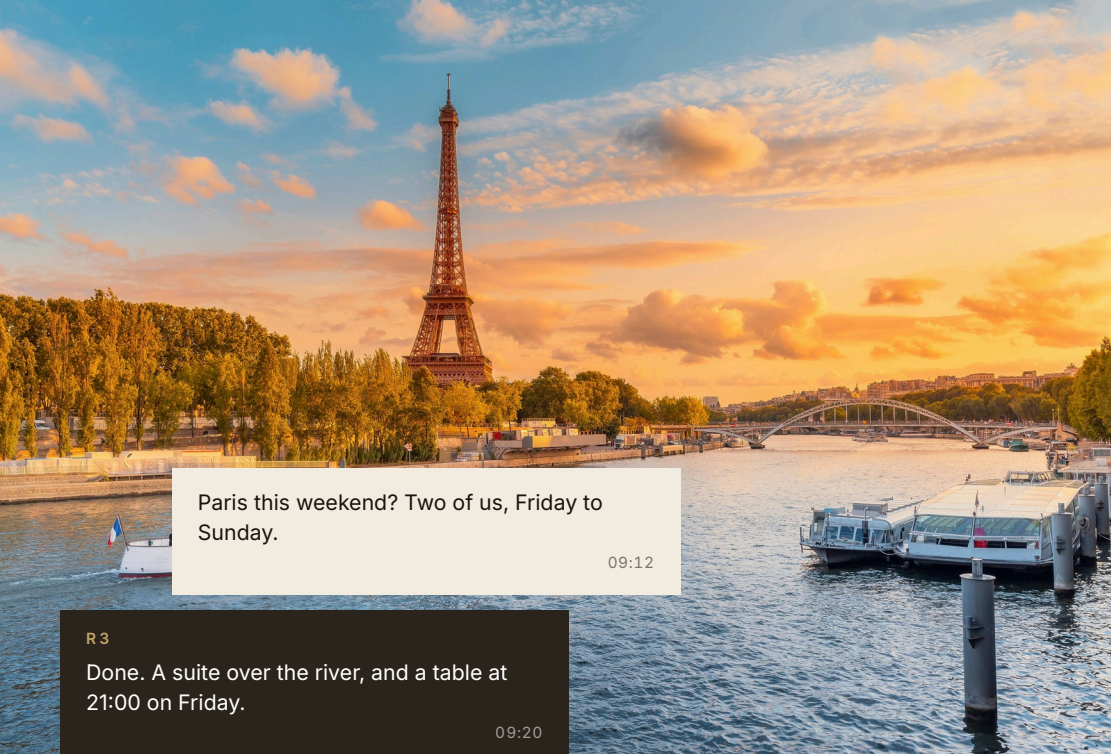
The season: outdoor tables, beach clubs and the busiest weeks of the year.

DECEMBER

The Abu Dhabi Grand Prix and New Year's Eve. Book these first.

MAY TO SEPTEMBER

Hot outside, quiet inside, and the best hotel offers of the year.



Paris this weekend? Two of us, Friday to Sunday.

09:12

R 3

Done. A suite over the river, and a table at 21:00 on Friday.

09:20

FRANCE · ALL YEAR

Paris

Palace hotels, quiet tables and the right introductions.

Paris rewards people who arrive with their evenings already arranged. We book the palace hotels and the smaller addresses, the tables that never show availability online, the private visits and the shopping appointments, and a car that knows the city.

WE ARRANGE Stays, Tables, Shopping, Culture, Arrival

SPRING AND AUTUMN

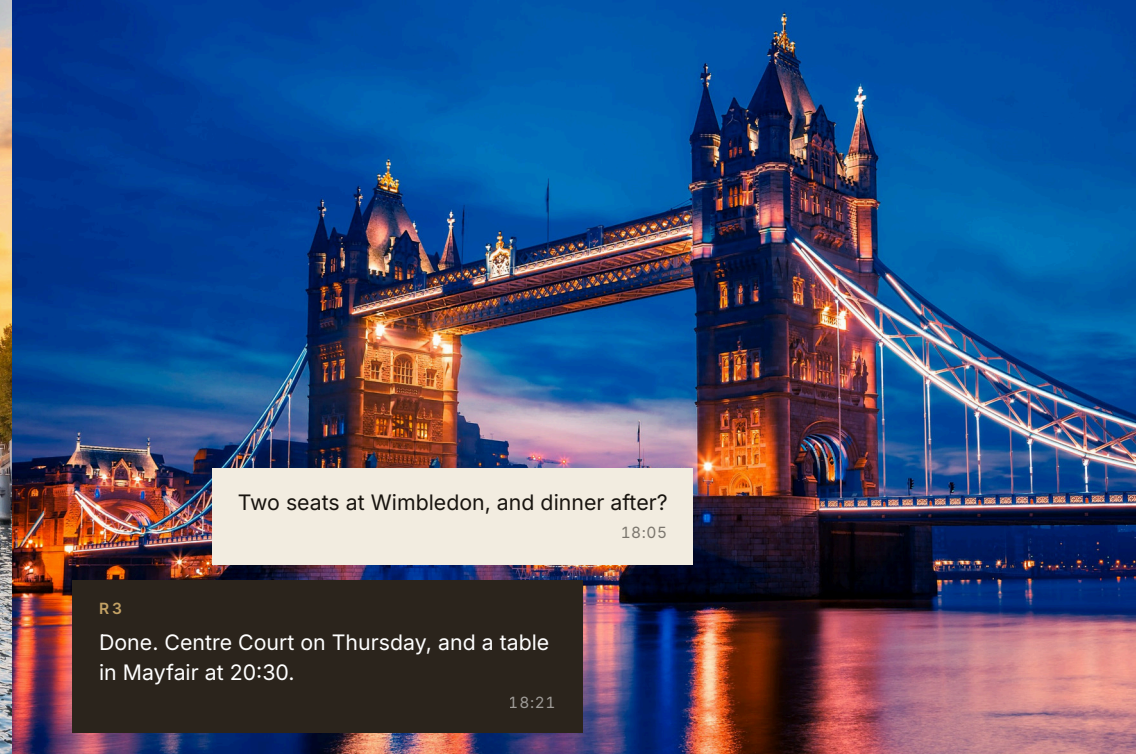
The light, the terraces and the best weeks for walking the city.

MARCH AND LATE
SEPTEMBER

Paris Fashion Week. Hotels fill early, so ask us first.

DECEMBER

Christmas lights on the Champs-Élysées, and long dinners indoors.



Two seats at Wimbledon, and dinner after?

18:05

R 3

Done. Centre Court on Thursday, and a table in Mayfair at 20:30.

18:21

UNITED KINGDOM · ALL YEAR

London

The season, the stores and the seats that sell out.

London is a city of seasons and tickets. We arrange the suite in Mayfair or Knightsbridge, the table on the right night, the seats at Wimbledon, Ascot or the West End, and the driver who waits outside while you shop.

WE ARRANGE Stays, Tables, The season, Shopping, Football

MAY TO JULY

The season: Chelsea, Ascot and Wimbledon. Book months ahead.

NOVEMBER AND DECEMBER

Christmas lights on Regent Street, and the stores at their best.

ALL YEAR

The theatre, the museums and the restaurants never stop.



La Scala on 7 December. Is it possible?

11:30

R3

We are on it. Hotel near the Duomo is held while we confirm the seats.

11:44

ITALY · ALL YEAR

Milan

Fashion, design and opening night at La Scala.

Milan works at the pace of its calendar: the fashion weeks, the design fair in April, the opening of the opera season on 7 December. We arrange the hotel near the Quadrilatero, the appointments in the boutiques, the tables in between and the drive to Lake Como.

WE ARRANGE Shopping, Stays, La Scala, Lake Como, The fairs

FEBRUARY AND SEPTEMBER

Fashion Week. The city is full, so we start early.

APRIL

The Salone del Mobile, and Lake Como opening for the season.

DECEMBER

La Scala's opening night on 7 December, and Christmas in the Galleria.



Real Madrid on Sunday, a box for four?

20:16

R3

Done. A box at the Bernabéu, and lunch at two before the match.

20:31

SPAIN · ALL YEAR

Madrid

Long lunches, late dinners and the Bernabéu.

Madrid starts late and ends later. We arrange the hotel in Salamanca or near the Prado, lunch that runs into the afternoon, a table at ten in the evening, a private tour of the museums and the seats at the Bernabéu.

WE ARRANGE Football, Tables, Stays, Art, Day trips

SPRING AND AUTUMN

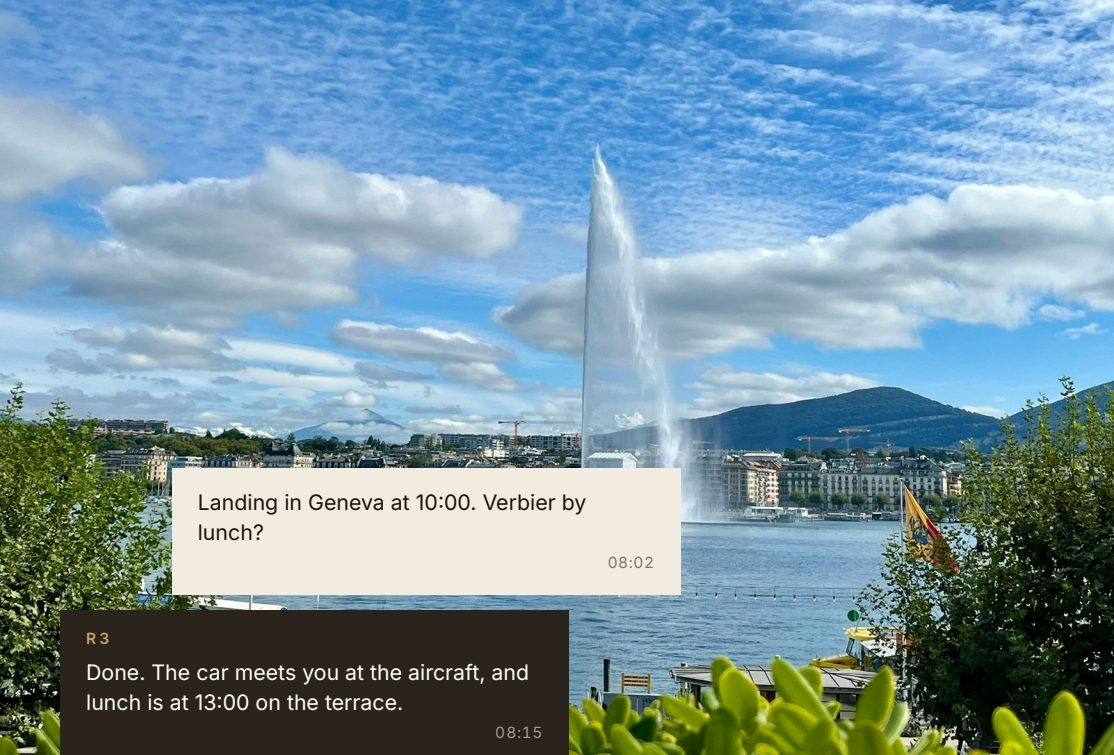
The best weather of the year, and the city out on its terraces.

SUMMER

Hot afternoons and long nights, with the rooftops at their best.

DECEMBER

Lights on every street, and the Christmas market in the Plaza Mayor.



Landing in Geneva at 10:00. Verbier by lunch?

08:02

R3

Done. The car meets you at the aircraft, and lunch is at 13:00 on the terrace.

08:15

SWITZERLAND · ALL YEAR

Geneva

The lake, the watchmakers and the Alps an hour away.

Geneva is a quiet city with a great deal behind its doors: watch houses, private banks and the best hotels on the lake. It is also the way into the Alps. We arrange the hotel on the water, the appointments in town and the drive up to the mountains.

WE ARRANGE Stays, Watches, The lake, To the mountains, Arrival

DECEMBER TO APRIL

The ski season. Geneva is the airport for much of the Alps.

MAY TO SEPTEMBER

The lake at its best: boats, swimming and long evenings.

ALL YEAR

Meetings, shopping and restaurants that do not need a season.



A chalet for ten in February, with a chef?

14:40

R3

Three to choose from in Courchevel and Verbier. Photos on the way.

14:52

FRANCE AND SWITZERLAND · DECEMBER TO APRIL

The Alps

Chalets, ski passes and lunch on the mountain.

Winter in the Alps is arranged long before the first snow. We find the chalet with the right number of bedrooms and the right chef, book the instructors and the tables on the mountain, and bring you up from Geneva by car or helicopter.

WE ARRANGE Chalets, On the slopes, Tables, Arrival, Après-ski

DECEMBER

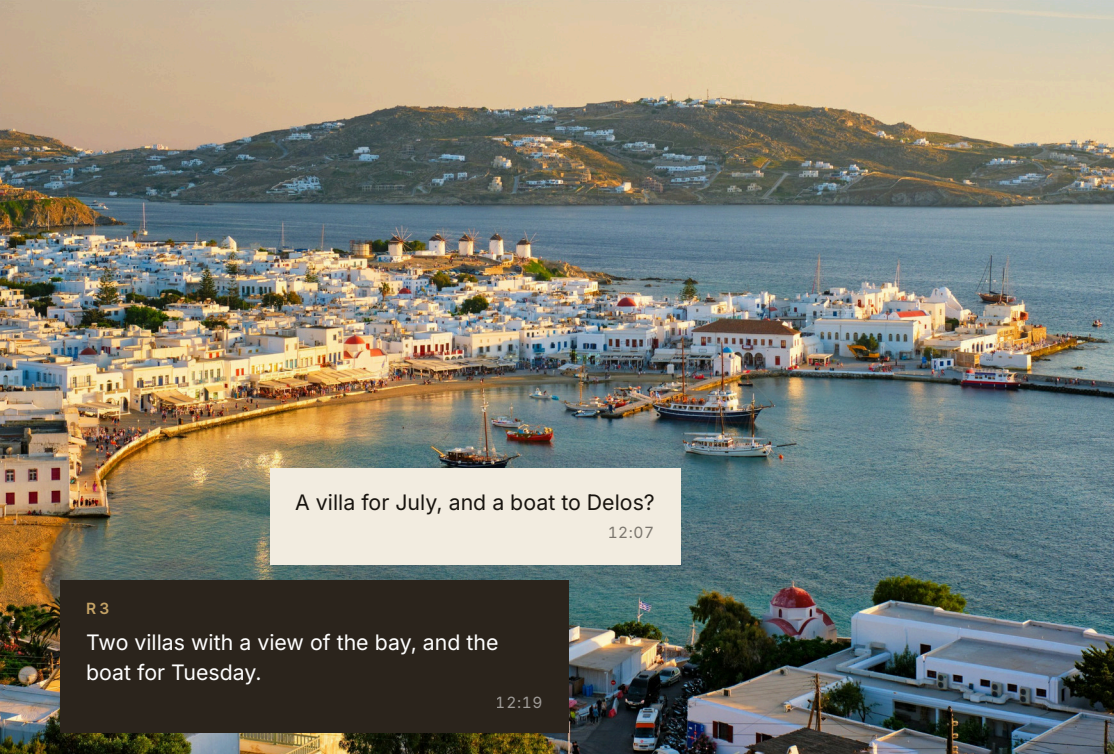
Christmas and New Year, the first chalets to go.

FEBRUARY

The European school holidays. Book by the autumn.

MARCH AND APRIL

Long sunny days, spring snow and quieter slopes.



A villa for July, and a boat to Delos?

12:07

R3

Two villas with a view of the bay, and the boat for Tuesday.

12:19

GREECE · MAY TO OCTOBER

Mykonos

Summer on the island, from May to October.

Mykonos is a summer island. From May to October we arrange the villa above the bay, the beach club bed on the day you want it, the boat to the islands around it and the table in Little Venice at sunset.

WE ARRANGE Villas, Beach clubs, Yachts, Tables, Arrival

MAY AND JUNE

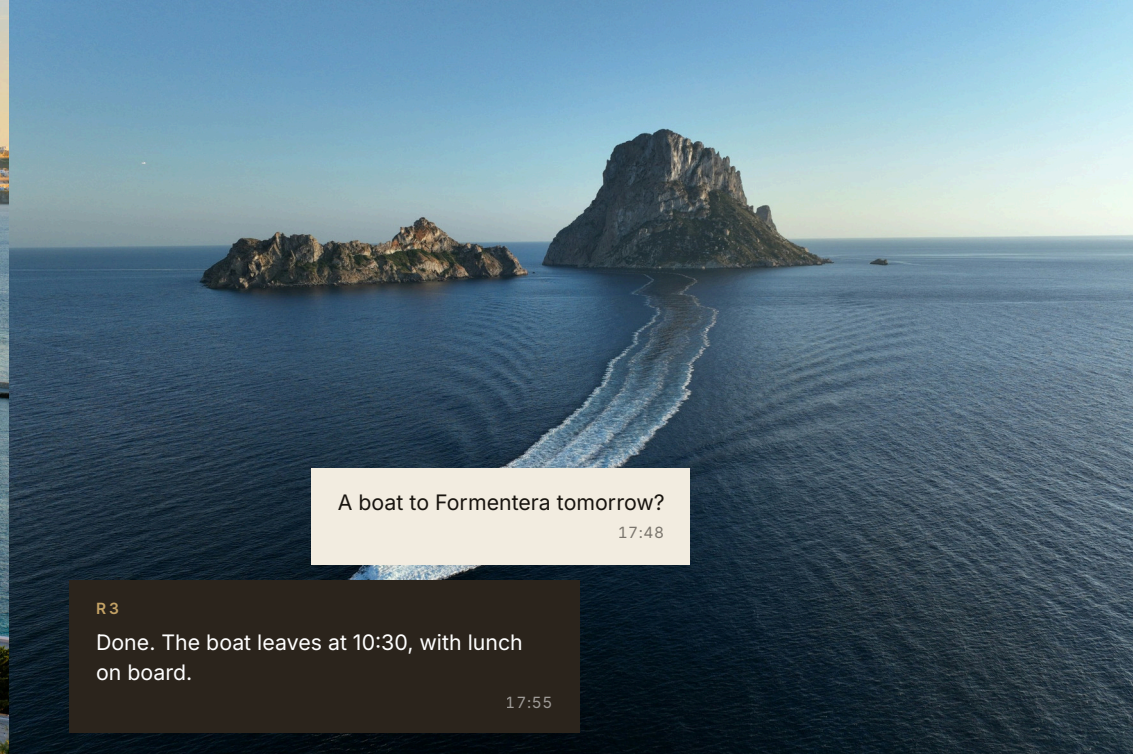
The island opening up: warm water and fewer people.

JULY AND AUGUST

The peak. Villas and boats go months ahead.

SEPTEMBER AND OCTOBER

The best light of the year, and a calmer island.



A boat to Formentera tomorrow?

17:48

R3

Done. The boat leaves at 10:30, with lunch on board.

17:55

SPAIN · MAY TO OCTOBER

Ibiza

The island, from May to October.

Ibiza is two islands: the clubs, and the quiet north with its coves and old farmhouses. We arrange both: the villa or the finca, the beach lunch, the boat to Formentera and the table at the club on the night you want it.

WE ARRANGE Villas, On the water, Nights, Tables, Arrival

MAY AND JUNE

The opening parties, and the island before the crowds.

JULY AND AUGUST

The peak season. Villas and boats are booked by spring.

SEPTEMBER AND OCTOBER

Closing parties, a warm sea and the best of the north.

Where to be, month by month.

Our seasons decide where the best tables, chalets and villas are. Ask early for the busy ones.

JAN	FEB	MAR	APR	MAY	JUN
The Alps	The Alps, Paris	Paris, Dubai	Dubai, Madrid	The islands open	Mykonos, London
JUL	AUG	SEP	OCT	NOV	DEC
Ibiza, Mykonos	Ibiza, Mykonos	Milan, Paris	Dubai, Madrid	London, Geneva	Milan, the Alps, Dubai

DATES TO BOOK FIRST

DECEMBER

The Abu Dhabi Grand Prix and New Year's Eve in Dubai.

7 DECEMBER

La Scala's opening night in Milan.

CHRISTMAS AND NEW YEAR

The first chalets in the Alps to go.

FEBRUARY

School holidays in the Alps, and
Fashion Week in Milan.

MARCH

Paris Fashion Week. Hotels fill early.

APRIL

The Salone del Mobile in Milan, and Lake Como opening.

MAY TO JULY

Chelsea, Royal Ascot and Wimbledon
in London.

JULY AND AUGUST

Mykonos and Ibiza at their peak. Villas and boats go months ahead.



How we think about a request.

HOUSE RULES

Fully booked is where we start.

When it does not work, we come back with the next best table, not an apology.



HOUSE RULES

Plans change. Ours change faster.

Flights move and evenings run late. We rearrange the rest.



DISCRETION

What you ask us stays with us.

Your requests, your guests and your plans are never shared.





Your clients, arranged as our own.

Travel agents, assistants and family offices send us their clients' requests, by link or on WhatsApp. We arrange them as if they were our own.

- ✓ A private request link for your agency, straight into our system.
- ✓ One named concierge from the first message to the voucher.
- ✓ Vouchers you can pass on to your clients.
- ✓ For hotels, restaurants and operators: guests who are expected and looked after.



To start, ask us on WhatsApp for your agency's request link:
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